

Phone Manager Feature Comparison		
Feature	Phone Manager Lite	Phone Manager Pro
Inbound/outbound call handling.	Yes	Yes
Phone call control.	Yes	Yes
Configure phone preferences.	Yes	Yes
Configure keyboard short cuts.	Yes	Yes
CLI (ANI) / Name display.	Yes	Yes
Speed dial management.	Yes - 15 icons maximum.	Yes
Busy Lamp Field (via speed dial).	Yes - 15 icons maximum.	Yes - 100 icons maximum per tab.
Multiple Speed Dial tabs (to group Busy Lamp Field icons)	–	Yes - 10 tabs maximum.
Microsoft Live Communications Server (LCS) Integration	Yes	Yes
View internal users' presence via LCS	Yes	Yes
Send Instant Messages (IM) to internal users via LCS	Yes	Yes
Compact mode	–	Yes
Local Phone Directory.	–	Yes
Call history log – in, out, missed, messages.	Yes	Yes
Separated incoming/outgoing call log.	–	Yes
Collect new voicemail messages.	Yes	Yes
Voicemail box control (Intuity and IP Office modes).	–	Yes
Personal Distribution List set up (Intuity mode)	–	Yes
Incoming call scripting.	–	Yes
Time on call.	–	Yes
Door opening control.	–	Yes
Queue monitoring.	–	Yes - 2 Queues
Conference Control Display.	Yes	Yes
Conferencing Center action buttons	Yes	Yes
'Screen pop' contacts (Outlook, Goldmine, ACT! and Maximizer).	–	Yes
Simple Outlook contact record creation.	–	Yes
Agent Mode.	–	Yes
Distinctive Ringing (WAV file).	–	Yes
Advice of Charge Indication (this feature is only supported in Greece & Germany).	–	Yes
Post Connect dial (sending DTMF whilst connected to another party).	Yes	Yes
VoIP mode (to run as an IP softphone)	–	Option